

Hendersonville Housing Authority “Big Item Pickup”

This is a service offered to residents who may not have the resources to haul away unneeded or broken items. For a small fee, HHA will help residents with a pick-up service.

One day each month, usually the 3rd Wednesday of the month, a “Big Item Pickup Day” so residents who have large items that need picked up and taken to the dump can have an opportunity to have these items hauled away. HHA will provide this service. We ask that residents have the items out to the curb on that day by 7:30 AM. Residents must call ahead of the pickup date and get scheduled. Cost of the pickup will depend on the number and size of the items. Charges for the haul away will be billed to your account.

Please call the HHA number at 828-558-4555 and leave your request on the workorder line.

If making a request by phone:

- Give your name and address with phone number
- Description of the items to be picked up

NEXT SCHEDULED PICKUP DATES

- ✓ Wednesday March 12, 2025
- ✓ Wednesday April 16, 2025
- ✓ Wednesday May 14, 2025
- ✓ Wednesday June 11, 2025
- ✓ Wednesday July 16, 2025
- ✓ Wednesday August 13, 2025
- ✓ Wednesday September 10, 2025
- ✓ Wednesday October 15, 2025
- ✓ Wednesday November 12, 2025
- ✓ Wednesday December 17, 2025



Hendersonville Housing Authority

P.O. Box 1106
203 N. Justice Street
Hendersonville, North Carolina
28793
828.595.9021

CABLE OR DISH INSTALLATION

**PLEASE MAKE SURE YOU GIVE THIS TO YOUR INSTALLER AT THE TIME
OF INSTALLATION**

- Installation of cable/satellite dishes can only be scheduled between the hours of:
 - 8:00 AM to 5:00PM
 - Monday thru Thursday
 - No Holidays or Weekends
- Satellite dishes **MAY NOT** be attached to nay buildings.
- All dishes must be installed on a pole.
- Poles must not be in the grass areas where mowers will be used.
- Flower bed areas can be used for placement of poles.

If problems arise in placement, please call the HHA office at 828.558.4555.

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If installation rules are not followed and dishes must be removed due to improper installation or damages occur, tenants could be charged for the cost of repair and cost of re-installing services from the provider.

HOW TO REPORT A MAINTENANCE PROBLEM:

- Maintenance problems can be reported by calling HHA at 828.558.4555.
- Residents will be prompted to leave their name, address, phone number and nature of the problem. During normal business hours the work will be completed as soon as possible. Please note that we have 15 days to complete non-emergency workorders.
- Workorders after business hours or during the holidays will be scheduled for repair the next business day HHA is open.
- Please remember: When you call and request a workorder, you are giving us permission to enter your unit within 15 days to complete it. If there is an issue with entering your unit within that time frame, please make sure to call and let us know.

Emergency workorders after business hours or during the holidays, tenants should call 828.595.9027 to report issues.

Emergency Maintenance: These are items that if not repaired promptly could cause injury, loss of life, threaten health or cause serious property damage such as:

1. Severe water leak
2. Gas leak
3. No heat (when temperature is less than 40 degrees Fahrenheit)
4. Smoke alarm or carbon monoxide sounding or malfunctioning
5. Other conditions that might cause harm to the Resident or others, as well as damage to property.